

Privacy Policy for Cybareti (Pty) Ltd

Effective Date: March 20, 2026

1. Introduction

Welcome to Cybareti (Pty) Ltd ("Cybareti", "we", "us", or "our"). We are a multidisciplinary strategic advisory firm specializing in cyber security, intelligence, advanced systems integration, criminology, and executive resilience.

Protecting your privacy and the confidentiality of your personal information is fundamental to the way we operate. This Privacy Policy outlines how we collect, use, disclose, and safeguard your personal data when you visit our website, use our services, or interact with us.

2. Information We Collect

We collect personal information directly from you, automatically through your use of our website, and sometimes from authorized third parties (such as background check partners). The types of information we collect include:

- **Contact & Identity Information:** When you fill out forms on our website (e.g., "Consult with an Expert," "Request Information," or "Callback" forms), we collect your Name and Surname, Email Address, Contact Number, Country, Organization/Company, and Department/Agency.
- **Service-Specific Information:** If you utilize our **South Africa Compliance & Vetting services** (e.g., Police Clearance, NRSO Checks, NCPR Checks, SACE Registrations, and Qualification Verifications), we or our authorized partners (e.g., Checknet) may collect highly sensitive personal information. This includes biometric data, identification numbers, and educational/criminal history necessary to process these legal clearances.
- **Assessment Data:** If engaging with our Human Resilience or Criminology Services divisions (e.g., psychometric testing, resilience frameworks), we may collect professional and behavioral data required to administer these assessments.
- **Automated Technical Data:** When you visit our site, we automatically collect certain data such as your IP address, browser type, operating system, referring URLs, and interaction data via cookies and similar tracking technologies.

3. How We Use Your Information

We process your personal information for the following purposes:

- **To Provide Services:** To deliver our cybersecurity, intelligence, criminology, and vetting services to you or your organization.

- **To Communicate with You:** To respond to your inquiries, schedule demos, provide requested intelligence briefings, or follow up on your requests regarding our solutions (e.g., SentinelOne, Amber™, BlackFish™).
- **For Compliance and Background Checks:** To facilitate legitimate background screening, credential verification, and legal clearances on your behalf.
- **To Improve Our Website:** To analyze site traffic, troubleshoot technical issues, and improve user experience.
- **For Legal Obligations:** To comply with legal and regulatory requirements applicable in South Africa, Botswana, Canada, and other relevant jurisdictions.

4. Legal Basis for Processing (POPIA Compliance)

In accordance with the South African Protection of Personal Information Act (POPIA) and other applicable privacy laws, we process your personal data on the following lawful bases:

- **Consent:** Where you have explicitly provided your consent (e.g., submitting a contact form or subscribing to updates).
- **Contractual Necessity:** Where processing is necessary for the performance of a contract or to take steps at your request prior to entering a contract.
- **Legitimate Interests:** For our legitimate business interests, provided these do not override your privacy rights.
- **Legal Obligation:** Where we are required to process your data by law (e.g., vetting services).

5. Data Sharing and Third-Party Disclosures

As an organization acting in your best interests, we do not sell your personal data. We may share your information only in the following circumstances:

- **Authorized Partners & Integrators:** We may share necessary data with authorized service partners required to fulfill your requests (e.g., Checknet for background checks, SentinelOne for endpoint protection services, or Smart Crypto for cryptographic frameworks).
- **Affiliated Global Offices:** Your data may be shared internally between our offices in Johannesburg (South Africa), Gaborone (Botswana), and Calgary (Canada) to provide seamless global service.
- **Legal and Regulatory Authorities:** We may disclose information if required to do so by law, court order, or to cooperate with a law enforcement investigation.

6. International Data Transfers

Cybareti operates internationally. Your personal information may be transferred to and processed in South Africa, Botswana, or Canada. We ensure that any international transfer of personal information is protected by appropriate safeguards, such as binding corporate rules or standard data protection clauses, in compliance with POPIA and other relevant laws.

7. Data Security

Given our expertise in cybersecurity and zero-trust architecture, we implement stringent, industry-leading technical and organizational measures to protect your personal data against unauthorized access, loss, destruction, or alteration. We utilize secure networks, advanced encryption, and strict access controls to safeguard the confidentiality of the information you entrust to us.

8. Data Retention

We retain your personal information only for as long as necessary to fulfill the purposes for which it was collected, including for the purposes of satisfying any legal, accounting, or reporting requirements. Once the data is no longer necessary, it is securely deleted or anonymized.

9. Your Privacy Rights

Depending on your jurisdiction, you have specific rights regarding your personal information, including:

- **Right to Access:** You can request a copy of the personal data we hold about you.
- **Right to Rectification:** You can request that we correct any inaccurate or incomplete data.
- **Right to Erasure (Right to be Forgotten):** You can request the deletion of your personal data, subject to certain legal exceptions.
- **Right to Object:** You can object to the processing of your data for direct marketing or based on legitimate interests.
- **Right to Withdraw Consent:** Where processing is based on consent, you can withdraw your consent at any time.

To exercise any of these rights, please contact us using the details provided below.

10. Cookies and Tracking Technologies

Our website uses cookies to enhance functionality, analyze traffic, and personalize your experience. You can manage or disable cookies through your browser settings; however, this may limit your ability to use certain features on our site.

11. Changes to this Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices, technology, or legal obligations. We encourage you to review this page periodically for the latest information on our privacy practices.

12. Contact Us

If you have any questions, concerns, or requests regarding this Privacy Policy or how we handle your data, please contact our privacy team at:

Cybareti (Pty) Ltd

- **Email:** laurie.james@cybareti.com
- **Phone (South Africa):** +27 (76) 910 4905 / +27 (82) 562 3922
- **Global Offices:** Johannesburg (South Africa), Gaborone (Botswana), Calgary (Canada)